


Hanningfield Process Systems Limited are designers, manufactures and installers of process machinery to the pharmaceutical and allied industries, and is committed to providing quality products and a quality support service to complement these products in accordance with the requirements of:

- 1) Quality Policy
- 2) The Objectives of the Quality Management System (QMS) are:
 - a) To achieve the highest level of quality of product and service to enhance the Company's reputation with customers by:
 - i) Supporting customers' needs throughout the enquiry / order process.
 - ii) Delivering correct goods on time.
 - iii) Delivering goods and services to the quality expected by the customer.
 - iv) Design, manufacturing and supply those goods by competent employees that minimises waste and maximises profitability.
 - v) A commitment for the continual improvement of the Quality Management System.
 - b) To ensure compliance with ISO 9001:2015 and any other applicable standards.
 - c) Monitor the effectiveness, and implementation of the QMS and information to those interested parties.
 - d) Monitor Health, Safety, and the Environment compliance.
 - e) Protecting confidential information.
 - f) Development of human resources at all levels and steady growth of their respective competences, in order to stimulate a greater motivation and involvement of staff in the continuous improvement of its processes and products of the efficiency and overall, in a regime of constant technological upgrading. Providing adequate training and competence assessment tools to all employees.
- 3) The Hanningfield Quality Manager is the designated authority responsible for co-ordination and implementation of the Quality Management System described within the Operating Procedures.
- 4) The Engineering Director and Quality Manager are the delegated authority for the purpose of informing a Notified Body of significant changes to the Business and Management System. Where there is significant change to the QMS, the Notified Body will be informed. Whereupon the Notified body will inform if a reassessment of the QMS is required.
- 5) The documented QMS described in the Operating Procedures is totally supported by the Management, and compliance with the spirit and intent of the requirements is mandatory in order to achieve a companywide, uniform approach to the attainment of quality and satisfy our customer requirements.

Policy will be reviewed on an annual basis during the annual Business Review Meeting.

Signed:



James Ellis
CEO

7th July 2025