

Quality Policy

Hanningfield Process Systems Limited (the 'Organisation') aims to provide defect free products and services to its customers on time and within budget.

The Organisation operates a Quality Management System that has gained BS EN ISO 9001:2015 certification, including aspects specific to the design, manufacture, and installation of process machinery to the pharmaceutical and allied industries

The management is committed to:

1. Continually improve the effectiveness of the Quality Management System.
2. Develop a strong health and safety culture throughout the Organisation through committed leadership.
3. Train and develop our staff so that they are competent to deliver a first class, quality service to our customers.
4. The Organisation is committed to achieving customer satisfaction using Quality procedures which will operate to meet the requirements of ISO 9001 Standard.
5. Enhance the systematic data analyses and continual improvement practices at all levels and ensure reliable risk management and preventive actions.

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
3. Establish the Quality Policy and to set Quality Objectives at relevant functions, levels, and processes
4. Ensure that the Management Reviews set and review the Quality Objectives, and report on the internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources.


The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual. The Organisation complies with all relevant statutory and regulatory requirements. The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff and to relevant interested parties via our website <https://www.hanningfield.com/about/quality-and-accreditations/>

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Date of Issue: 17-Jun-2020	Signed: 
Date of Next Review: 17-Jun-2021	Print Name: James Ellis